

POB 111 230027
OBS
2011-29C

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

DCT Telecom Group, Inc.

Company Name

FEIN/SSN

440-892-0300

Dba/fka

Telephone #

107 W Michigan 4th Fl

Mailing Address

Kalamazoo MI 49007

City, State, Zip Code

27877 Clemens Rd

Business Location

Westlake OH 44145

City, State, Zip Code

Cuyahoga

County

REGISTERED AGENT INFORMATION

Registered Agent: B Allston Moore Jr

Mailing Address: 5 Exchange St

City, State, Zip Code: Charleston SC 29401

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A. Mike Litten

General Manager (Include address if different than above.)

440-892-0300

Telephone Number

/ 440-892-2850

Facsimile Number

/ mlitten@4dct.com

E-mail Address

B. Amy Buckley

Customer Relations /Complaints Representative (Include address if different than above.)

888-404-4328

Telephone Number

/

Facsimile Number

/

E-mail Address

C1. Amy Buckley

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

888-404-4328

Telephone Number

/

Facsimile Number

/

E-mail Address

C2. 888-404-4328

Customer Contact (Toll Free Number)

D.

Engineering Operations (Include address if different than above.)

/

Telephone Number

/

Facsimile Number

/

E-mail Address

E.

Test and Repair (Include address if different than above.)

/

Telephone Number

/

Facsimile Number

/

E-mail Address

F.

Emergencies (During non-office hours)

Telephone Number

Facsimile Number

E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G.

J Anthony Rehak

Regulatory Officer (Include address if different than above.)

440-892-0300

/ 440-892-2850

/trehak@4dct.com

Telephone Number

Facsimile Number

E-mail Address

H.

Dual Party Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

I.

Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

J.

Patrick D Crocker

Universal Service Fund Mailings (Name)

107 W Michigan 4th Fl, Kalamazoo MI 49007

Mailing Address

269-381-8888

/ 269-381-4855

/contact@nationwideregulatorycompliance.com

Telephone Number

Facsimile Number

E-mail Address

K.

Patrick D Crocker

Gross Receipts Mailings (Name)

107 W Michigan 4th Fl, Kalamazoo MI 49007

Mailing Address

269-381-8888

/ 269-381-4855

/contact@nationwideregulatorycompliance.com

Telephone Number

Facsimile Number

E-mail Address

L.

Lifeline Mailings (Name)

Mailing Address

Telephone Number

Facsimile Number

E-mail Address

Patrick D Crocker

This form was completed by (print name)
President, Nationwide

Regulatory Compliance, LLC

Title

Signature

5/26/2011

Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 11/2010)